GATX

Analysis Report:
the Big Picture Perspective

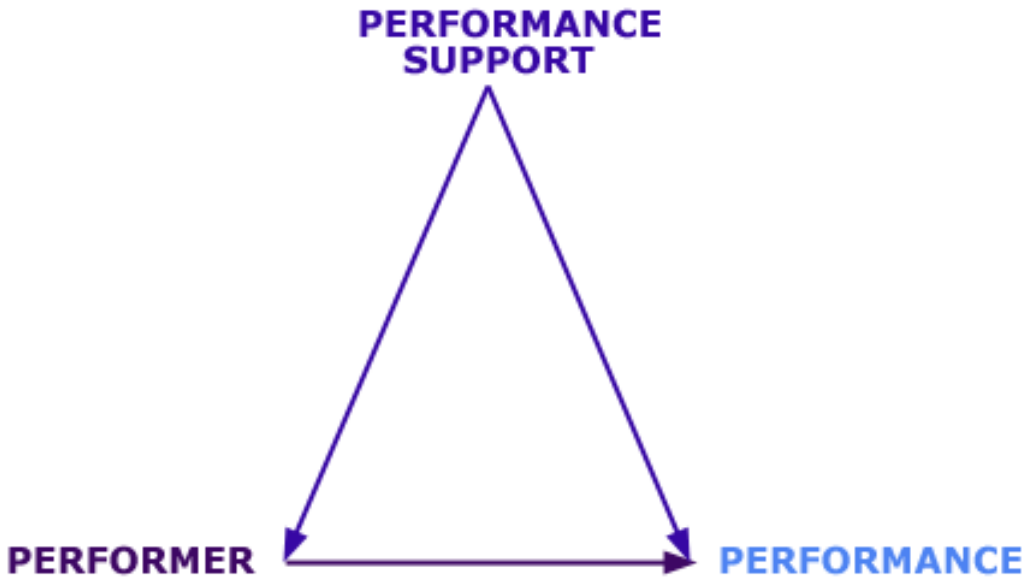
Where it all starts...

PERFORMER → PERFORMANCE

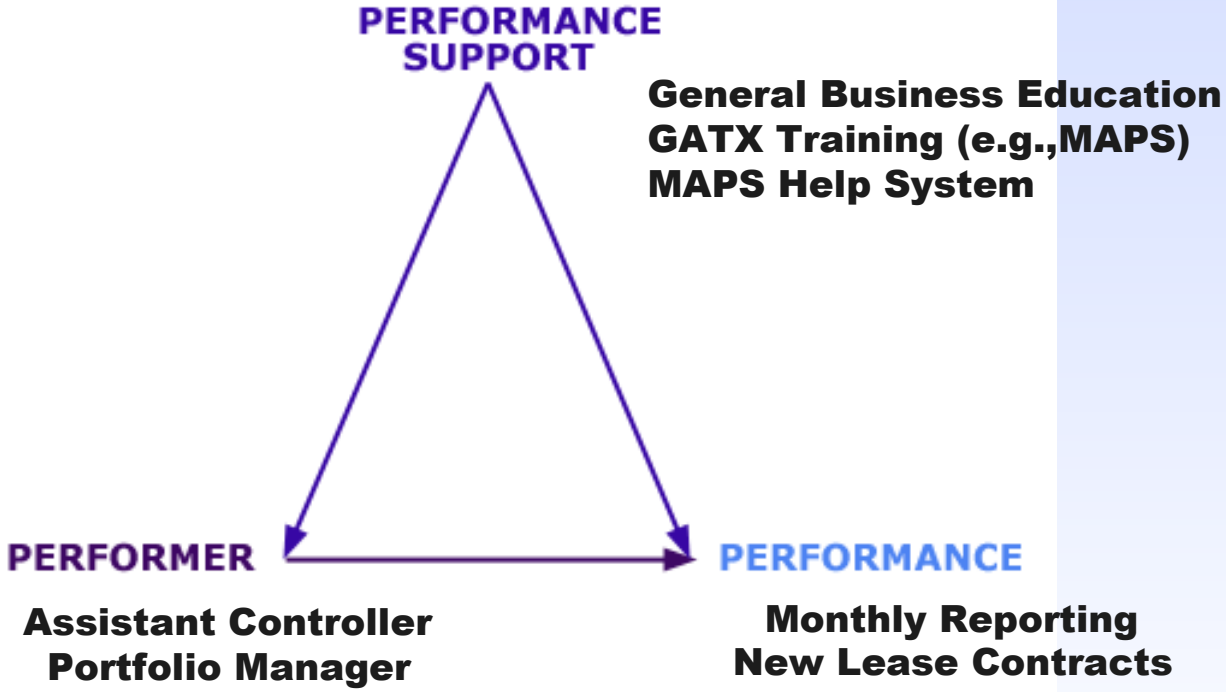
Example Roles at GATX

PERFORMER	PERFORMANCE
Assistant Controller Portfolio Manager	Monthly Reporting New Lease Contracts

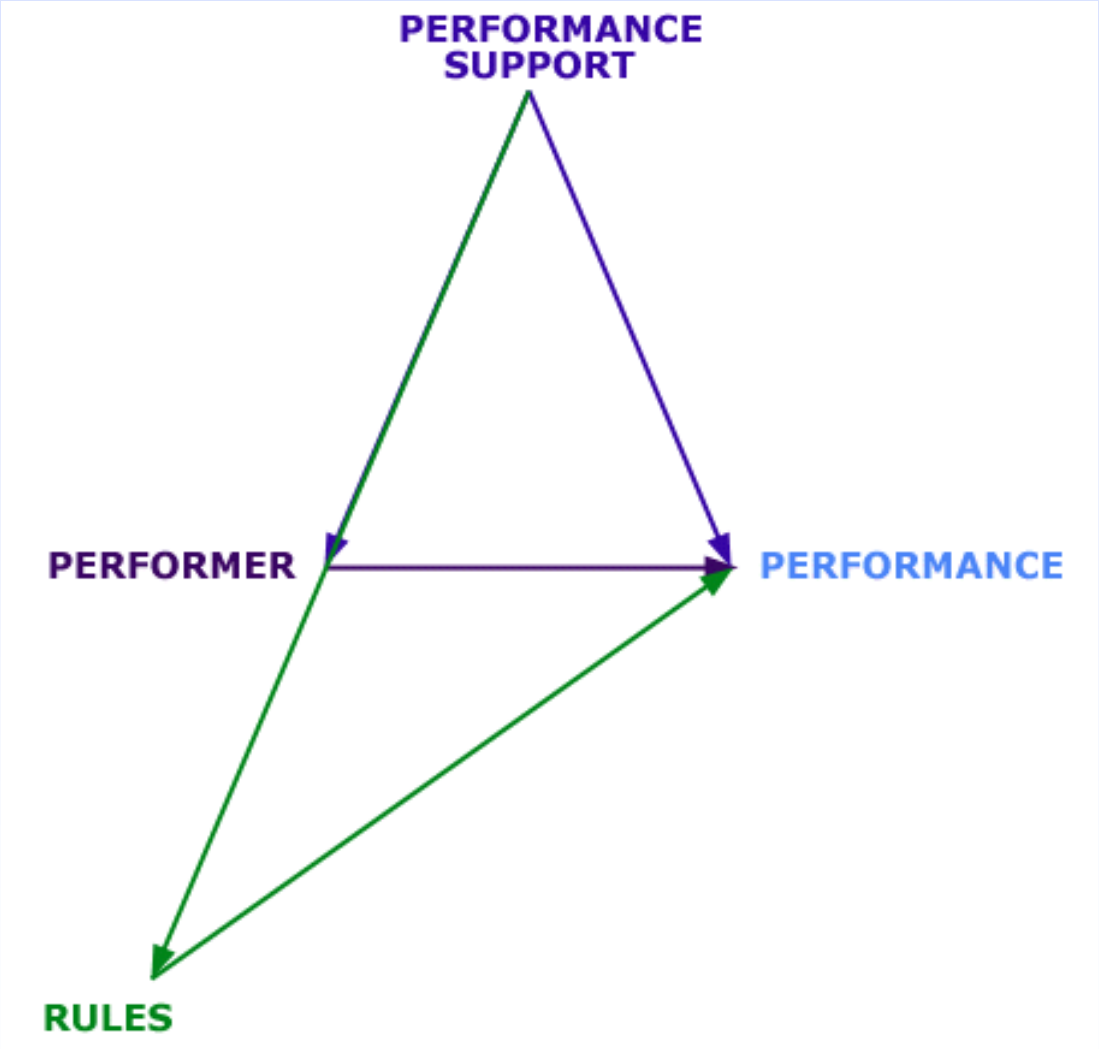
Supporting Complex Task Performance



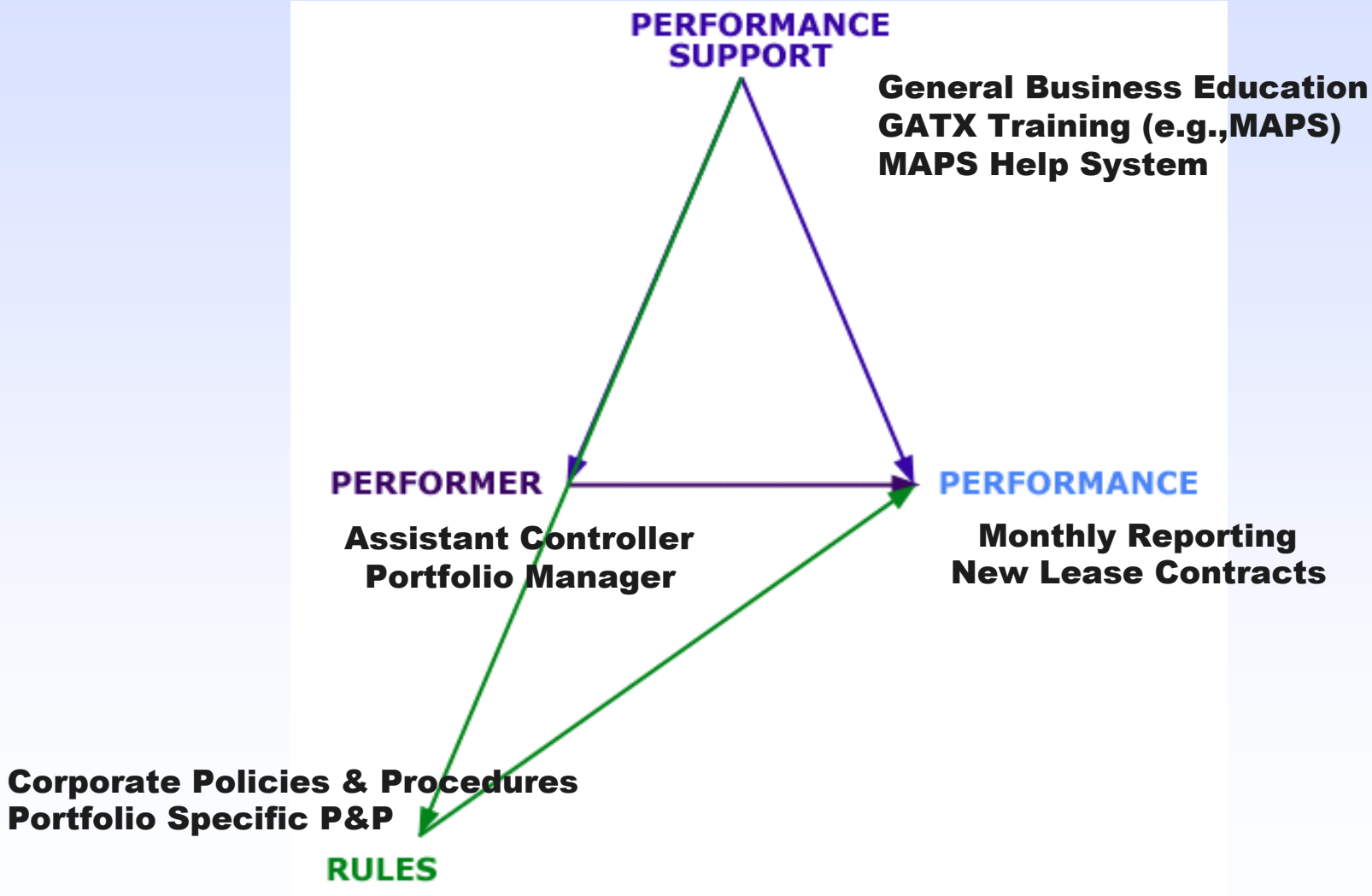
Example Support at GATX



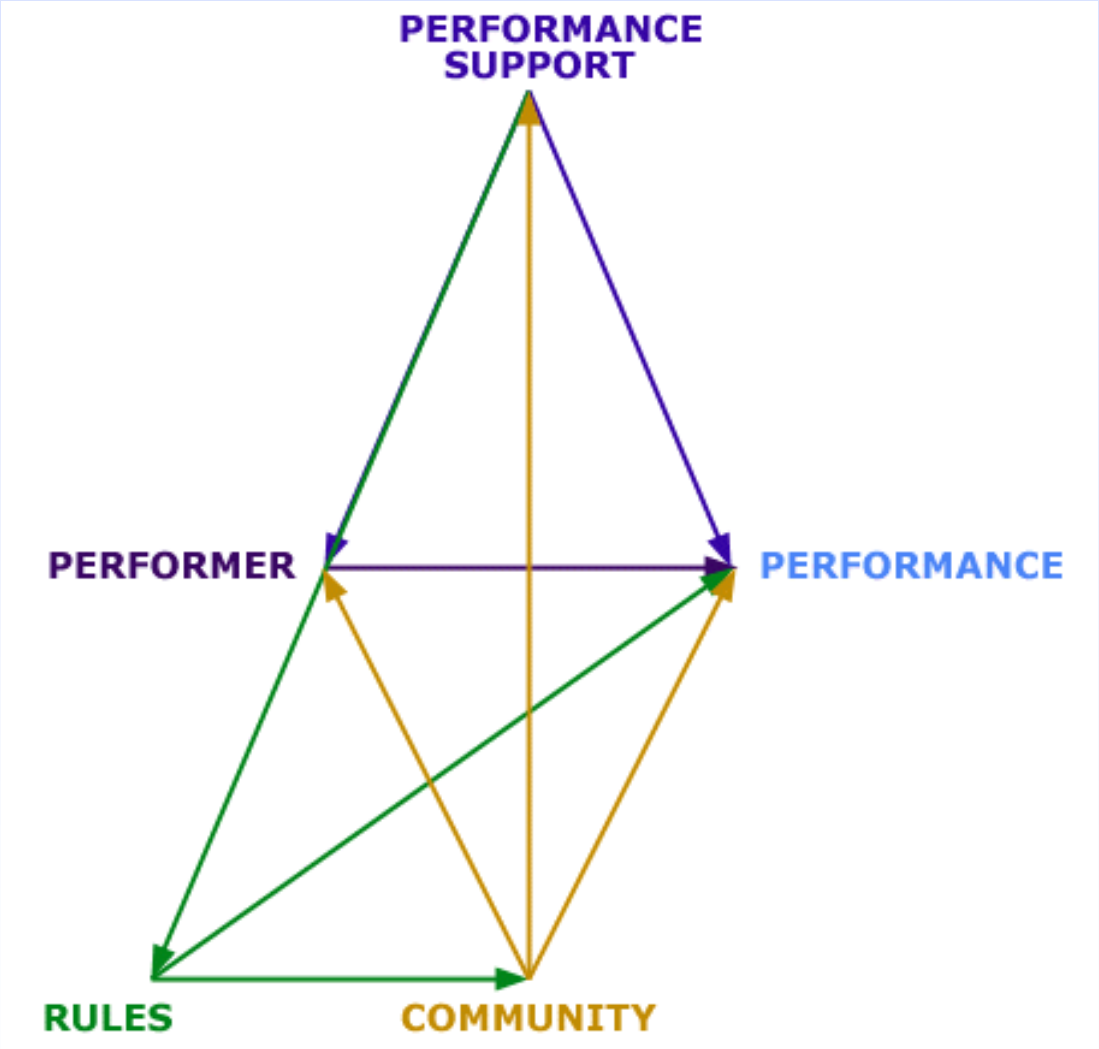
Complex Tasks Require Detailed Rules



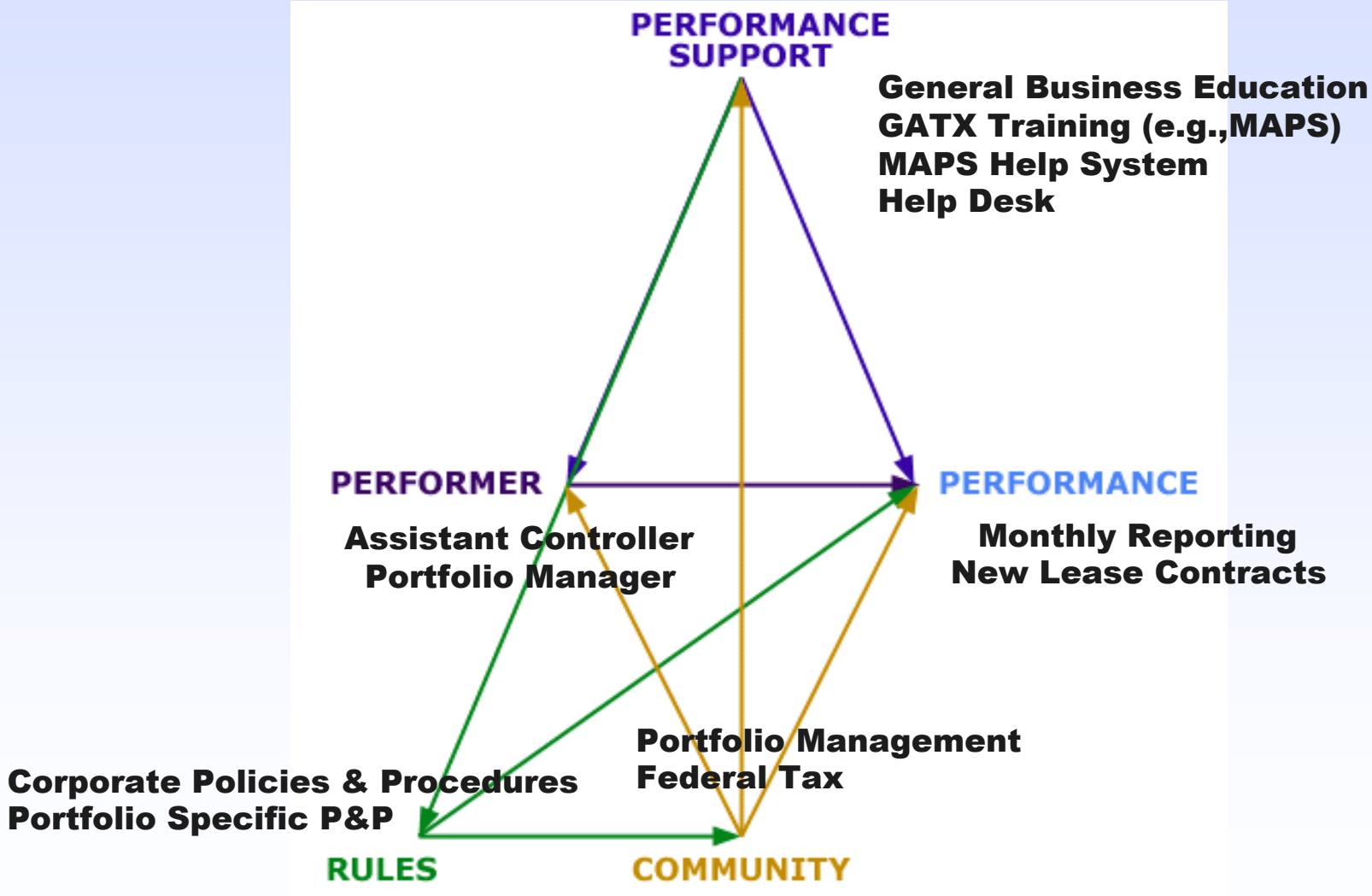
Example Rules at GATX



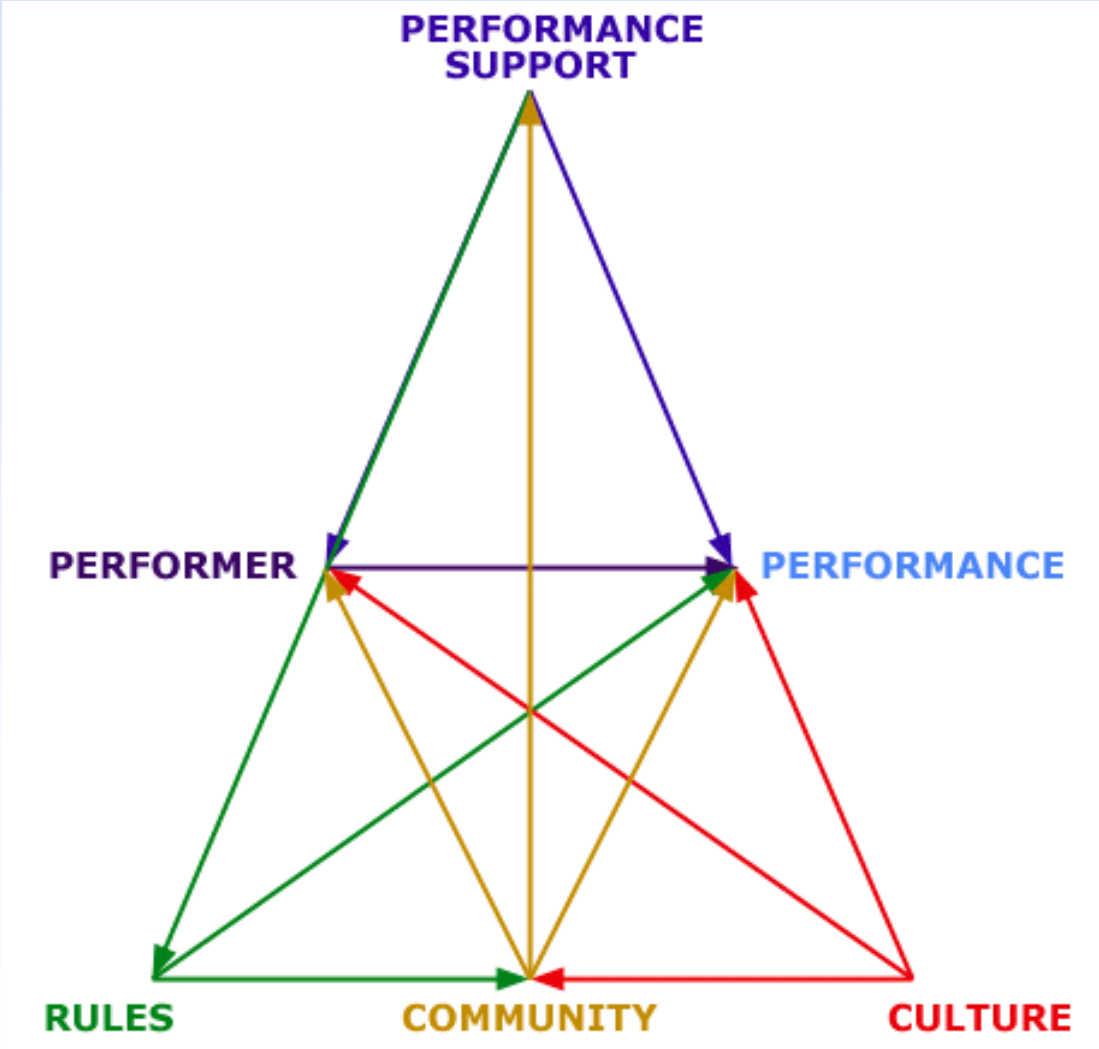
Work is seldom performed in isolation…



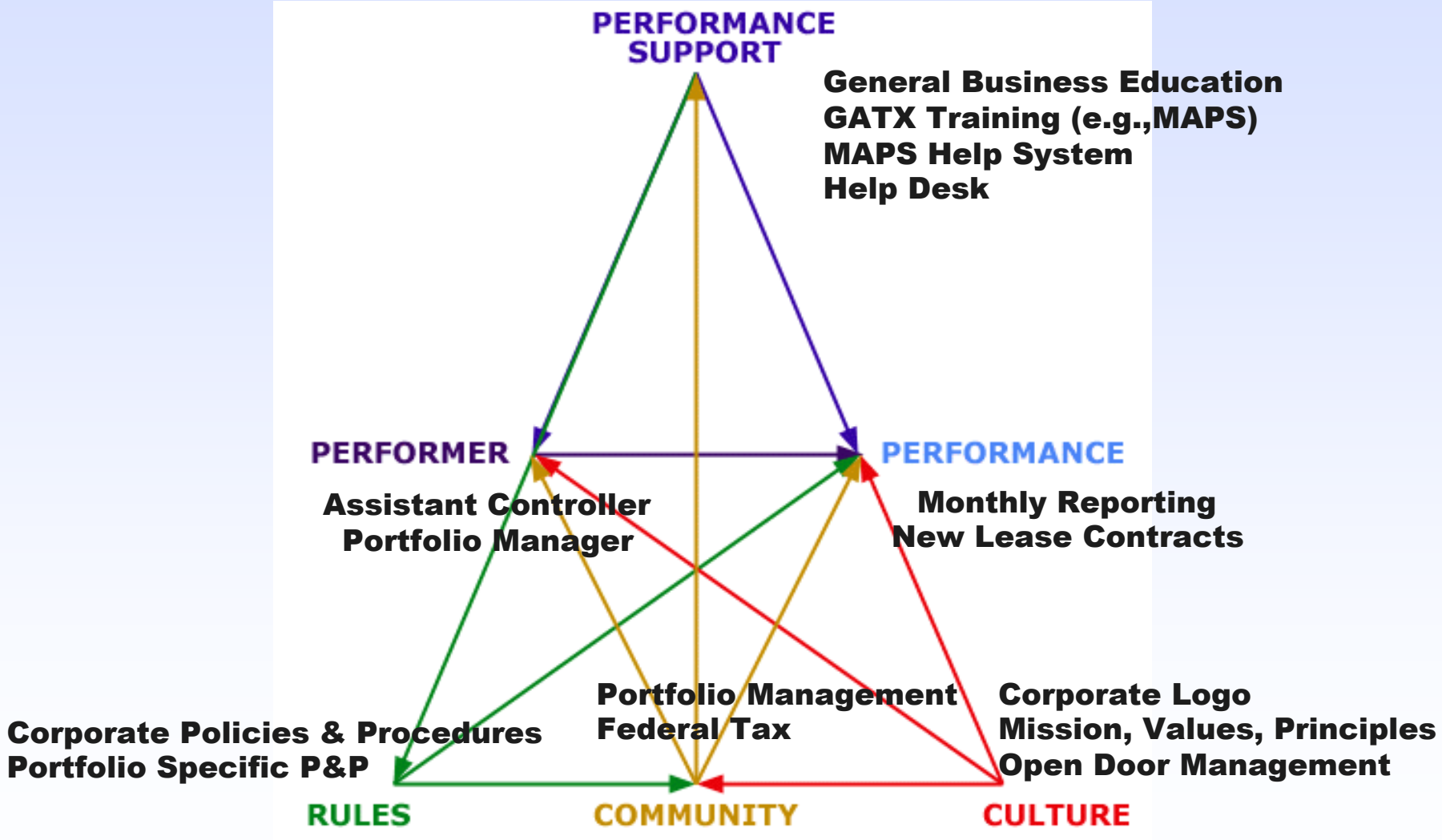
Example Work Groups at GATX



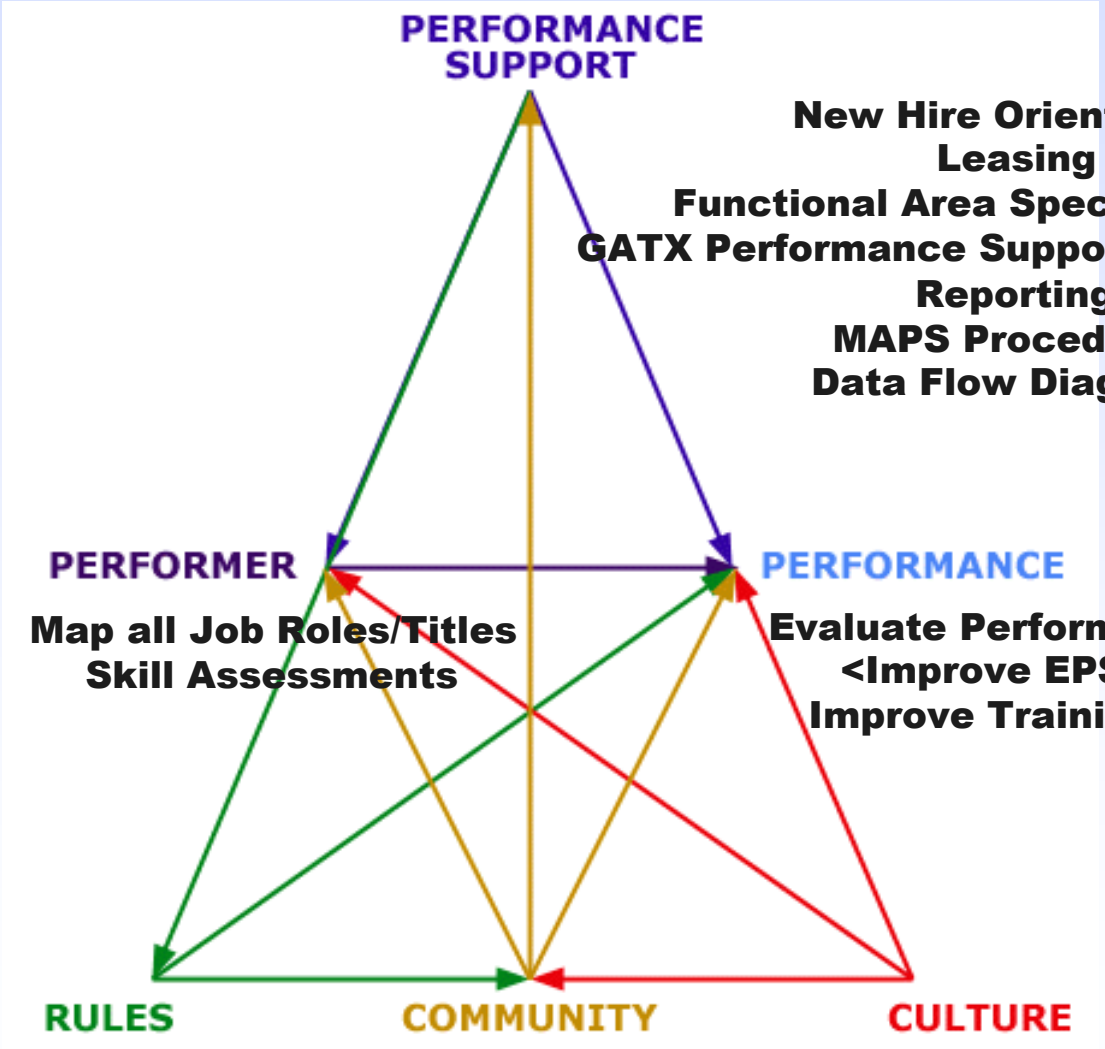
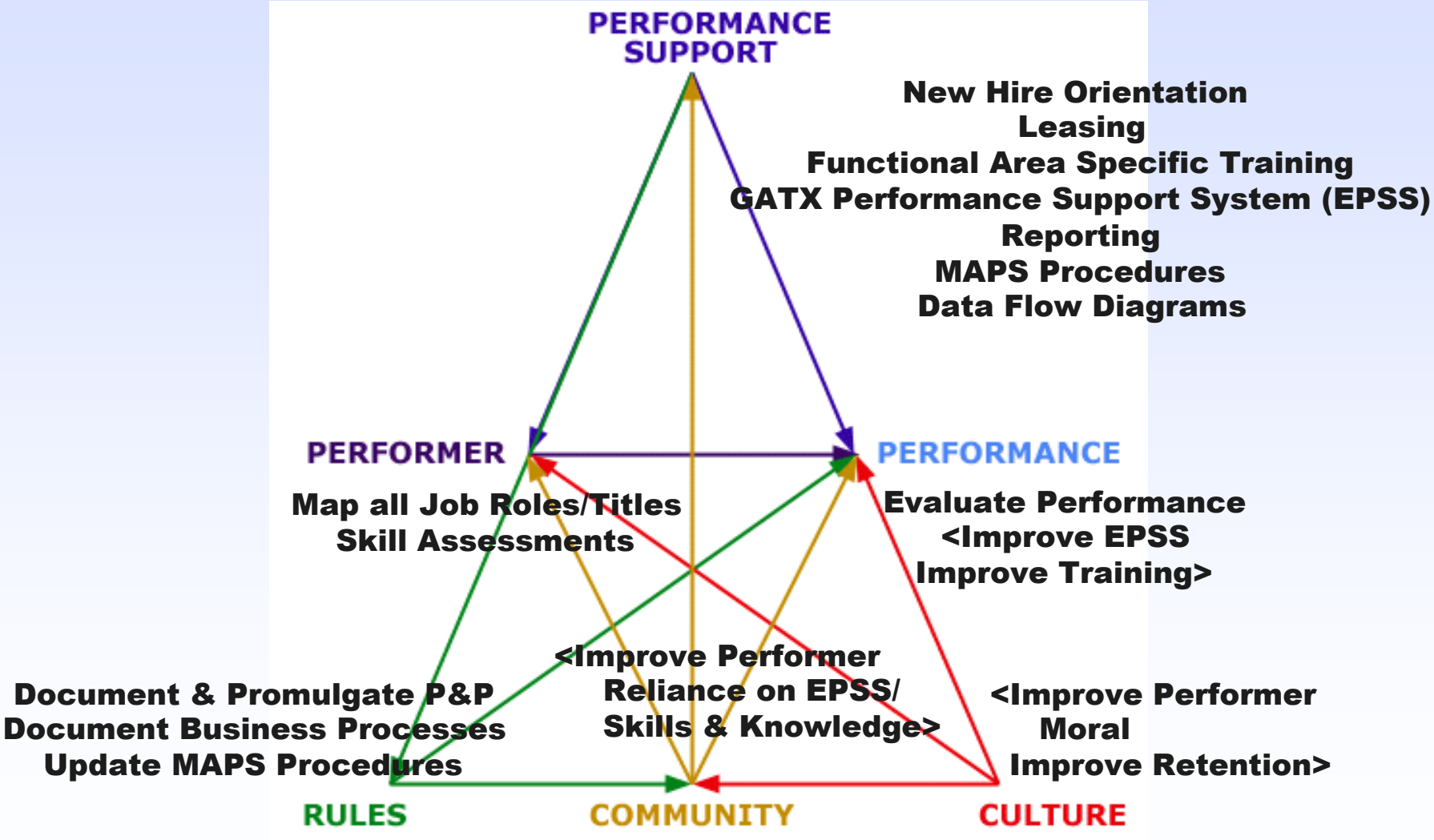
"Culture binds us together…"



Interaction Examples at GATX



Sample RWD Recommendations (1 of 2)



Sample RWD Recommendations (2 of 2)